



International Summer Course

Active Public Participation and Stakeholders' Engagement

06-09.09.2017, Lisbon

Trainers: Ursula Caser, Lia Vasconcelos, Filipa Ferro

Duration: 24 hours + 1 day excursion



“What an Amazing Experience...”

“... I learnt a lot, having Fun all the time”

(Source: two students' comments in the evaluation form after our courses)

The Summer Course provides a truly international experience in a fantastic location. In a three day's training (plus an optional one day excursion) participants will enjoy active learning and new insights while performing an intense immersion in theory and practice of Active Participation Processes. This is a unique opportunity to explore the topic in all its facets (e. g. Stakeholder Dialogue, Engaging with Citizens, Good Governance, Conflict Management and Mediation). The stunning location allows fruitful networking with all other participants and provides an excellent environment for reflection on contents and involvement in diverse learning experiences, making the most of an outstanding combination of venue and content. Moreover, being away from daily life and current working pressures will help participants to concentrate fully on the training, achieving and surpassing their goals.

Who should attend?

The Summer Course has a wide international appeal and with just 20 places available, demand is likely to be high. As the program relies very much on interactive teaching and learner-centered activities, a good level of competence in spoken English is necessary. No prior knowledge of Active Public Participation is required, nor knowledge of law. Experience with any kind of collaborative planning process in the role of a facilitator or as a participant is welcome but not a required condition.





Where will it take place?

The Summer Course will happen in Lisbon. The exact location will be disclosed soon.

How to get there?

The nearest airport is Lisbon International Airport (LIS). Here you can see which airlines are flying directly to Lisbon: www.lisbon-airport.com/airlines.html.

From the airport to your accommodation you could go by:

- Taxi (should not cost much more than 15€)
- Airport-Shuttle/Aerobus 1 – City Center:
www.yellowbustours.com/en/cities/lisbon/airport-transport
- Underground/Metro: www.metrolisboa.pt/eng

Other useful information

Lisbon City Tourist Information: www.visitlisboa.com

Portugal Tourist Information: www.visitportugal.com/en



Learn more about the Summer Course... PROGRAM

Excursion: Two Case Studies – Complex Participation Processes (1 day – 6th)

Morning: **Cova da Moura** is one of the largest and oldest enclaves of the migrant population in the metropolitan area of Lisbon. Officially classified as a run-down neighbourhood of illegal origin, Alto da Cova da Moura emerges from the spontaneous occupation of both private and state-owned land that began in the late 1940s with the construction of the first barracks by small groups of rural migrants. In 2006 Lia Vasconcelos and Ursula Caser led an intense participatory process including all types of stakeholders from ministry to inhabitants. We will walk together through Cova da Moura, telling you all about this participatory story.



(Lunch at own expense in Sesimbra)

Afternoon: Between 2008 and 2011 the **Marine Park Prof. Luiz Saldanha**, in Sesimbra, underwent a participatory process targeting to establish dialogue between all users and regulators, from fishermen to the national environmental agency. Independent financing (100.000 €) was guaranteed by the Calouste Gulbenkian Foundation/Lisbon Oceanarium Award, attributed to the project MARGov – Collaborative Governance of Marine Protected Areas which focused on the design and implementation of an effective participatory process in a rather tense situation. Lia Vasconcelos coordinated the project and Ursula Caser was responsible for the methodological operationalisation. We will visit the site, tell you the story of this process and promote exchange with some involved actors (do not forget your bathing suits and a towel 😊).



Intensive Course (3 days – 7th to 9th)

Day 1 (Thursday)

Active Public Participation and Multi-Actor Mediation

Content: basic concepts | intervention fields and formats | techniques and methodologies | key aspects of interpersonal dynamics or groups | basics of intercultural competence | tools for collaborative consensus building | myths and fears | facilitator's self-assessment | discussions/exercises/role-plays



Day 2 (Friday)

Specific Competences of the Facilitator/Mediator

Content: effective communication | common language | personal capacities for difficult participants | managing emotions | non-aggressive forms of affirmation | negotiation skills | strategies to respond flexibly to adverse situations | facilitators' personal styles | discussions/exercises/role-plays



Day 3 (Saturday)

Challenges, Dissemination and Marketing

Content: typology and analysis of hot and cold conflicts | methodological aspects and strategy of process design logistics and operationalisation | intervention ethics | co-facilitation/co-mediation | crucial marketing concepts | right choice language(s) and target groups | effective communication engineering | professional ethics | discussions/exercises/role-plays





Costs and enrollment

Enrollment Conditions	Intensive Course + Excursion	Price per person		
		Rate (€)	VAT 23% ¹ (€)	Total (€)
Enrollment AND Payment before 26.07.2017	3 days	600,00	138,00	738,00
	3 days + 1	750,00	172,50	922,50
Enrollment AND Payment between 26.07.2017 and 06.09.2017	3 days	650,00	149,50	799,50
	3 days + 1	850,00	195,50	1045,50

Please note:

- These costs include documentation in digital support, two coffee-breaks and a working lunch on each training day and a Certificate of Participation. For the ones enrolled in the one day excursion it also includes transportation from Lisbon to the excursion sites and back to Lisbon.
- Enrol in <https://goo.gl/forms/IgRfvje3MMAP25IG2>. To complete the enrollment please send to us the proof of payment to contact@mediatedomain.com.
- The payment should be done by transfer (you can find our data below or in the online form). We regret we cannot accept credit cards.
- We reserve the right to cancel the course due to unforeseen circumstances. In this unlikely event, we will offer a full refund of all payments received without liability for any consequential or indirect loss.
- If you cancel your enrollment up to two weeks before the course start date, we will refund 50% of the payment. If you cancel afterwards, the payment will not be refunded.
- We operate a waiting list and if payment is not received up to two weeks before the course start date we may offer the place to others.

¹ Fees are VAT exempt for trainees from outside of Portugal, in case you provide a valid VAT number from your home country



Bank account details

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